

Vienna Airport Opens Modernized Pier West with Newly-Designed C-Gates

Modern departure area for airberlin/NIKI with culinary offering from DO & CO

A vital project of importance designed to modernize the infrastructure of Vienna Airport has now been completed. Pier West and the C-Gates were newly designed and feature a new gastronomical concept by DO & CO. The terminal area was officially opened today, Friday November 14, 2014 by Flughafen Wien Management Board Members Julian Jäger and Günther Ofner together with Attila Dogudan, CEO DO & CO, and Christian Lesjak, Managing Director of NIKI.

“The modernization of Pier West was one of the most important projects within the context our quality strategy, and the results are what we wanted. Effective immediately passengers will experience a continuous, spacious gate area, a high quality culinary offering and a brighter, more pleasant overall atmosphere in the terminal. This project will serve as a benchmark for future modernization projects focusing on the terminal infrastructure of the airport hub“, says a pleased Julian Jäger, Member of the Management Board of Flughafen Wien AG. His Management Board colleague Günther Ofner adds, “The project was implemented within the planned timeframe and budget, something we are very proud of. In particular, this is due to the good cooperation of all the participating organizations, the employees of Flughafen Wien AG, and the planning and contracting companies to our business partners and public authorities”.

"The catering at the new Pier West is at a top international level, and offers all passengers a particularly wide range of culinary specialties. We are very pleased with the intensification of our cooperation with Vienna Airport based on a shared understanding of quality, innovation and individual service“, explains Attila Dogudan, CEO of DO & CO.

“The renovated Pier West enables our passengers to experience a product on the ground which sets new standards, whether for culinary entertainment, shopping possibilities and the clear arrangement. The time spent at Vienna Airport is already part of the travel experience, which has no need to fear any international comparison. As a result, NIKI and Vienna Airport will become an even more convincing transfer hub of the airberlin Group“, according to Christian Lesjak, NIKI Managing Director of NIKI.

Bright and spacious: A new look for the entire terminal area

All in all, renovation work was carried out on a terminal area of over 9,500 m². Floors, walls, ceiling, lighting and furnishings were newly designed. For example, the partition walls in the 3,200 m² area of the C-Gates were removed, and a more open, continuous waiting area for passengers was created. Seats equipped with power outlets and USB connections enabling mobile phones or laptops to be charged ensure greater comfort along with unlimited cost-free WLAN. More than 17,000 passengers are handled each day at Pier West, flying with up to 140 aircraft from 15 airlines, mainly from airberlin and NIKI, the second largest airline group at Vienna Airport.

An eye-catcher: The new DO & CO Bar at the airport

Great emphasis was placed on ensuring a new and high quality culinary offering. A completely new restaurant area of about 800 m² was decorated by DO & CO. Passengers now experience a truly high quality culinary offering featuring the brands **Demel**, **Henry**, the

American diner **Big Daddy** and a separate children's adventure area. Guests can enjoy an extensive offering ranging from traditional Viennese coffee house culture with original Viennese schnitzel made of veal, pastries as well as a large choice of cakes, fresh salads and high quality burgers to cold and hot sandwiches. The new **DO & CO Bar** is a real eye-catcher. Centrally located, it offers an extravagantly designed bar with a large offering of exquisite wines, beer and cocktails for a relaxed stay until departure.

Expanded shopping at Pier West

In addition the spacious shopping plaza with over 20 shops located in front of Pier West, shopping opportunities at the gates themselves have also been expanded. The enlarged Manner Store and in the new Flavors of Austria Shop give travelers a large selection of sweets, traditional specialties and a sales corner of the cult brand PEZ to choose from. Well-known fashion brands are featured in the Welcome Fashion Shop with a size of 126 m², such as Flugzeug, Capo, Codello, Vilebrequin, Jockey International, lolaandgrace, LU.ST and OLYMP. Furthermore, there is an extensive offering of Simba Toys and LEGO for children. The Pop-Up Shop Eleonto Electronics is also new and has a large selection of electronics products. In addition to the comprehensive duty free offering from Gebr. Heinemann, the International Bookstore has a large selection of magazines, books and newspapers. The shopping offering is rounded off by the souvenir shop Senses of Austria, along with Geox and the German fashion and accessories brands Roedel and Falke.

Please address inquiries to the Press Office, Flughafen Wien AG

Peter Kleemann (+43-1-) 7007-23000

Clemens Schleinzer (+43-1-) 7007-22399

Stefanie Tomanek (+43-1-) 7007-26939

p.kleemann@viennaairport.com

c.schleinzer@viennaairport.com

s.tomanek@viennaairport.com

Website: www.viennaairport.com